# II RiverWare Software Maintenance

## Releases, Patches and Snapshots

* The following release(s) were generated this month:
* Patch release – 6.4.10
* Pre-release 6.5

## Download, Install and Release Processes

* Tetra Tech IT person asked why they did not receive download and install instructions when the license order was confirmed (before they receive the license file). Therefore, adding download information to all of the license email template files so users know that they need to obtain RiverWare and related programs from our website instead of expecting physical software delivery. Also, in the email template file for sending the re-hosted license file, informing users that only 3 re-hosts are allowed per license contract year.
* Created new InstallShield project files for generating the version 6.5 Pre-release release using IS 2013. Cleaned up all of the unused path variables that caused compilation errors.
* Updated development area to version 6.6.

## Updates to license software/procedures

* Maintaining RiverWare licenses for internal development systems. This is an ongoing task.
* Updated document “RiverWare License File Creation Guide.” This document is for internal use only.
* Working on configuring and building the new RLM version 11.1. Setting up the three developer kit environment, for 32-bit, 64-bit, and Solaris platforms. In the meantime also updating the “RLM for RiverWare Configuration and Build Guide” document. This document is for internal use only.
* Researched Reprise Activation Pro, the license activation tool which allows us to automatically deliver licenses to our users. Communicated with Reprise support to get questions answered. In the process of setting up the ActPro version 11.1, in conjunction with setting up the RLM version 11.1. Going through the manual to understand the requirements and setup procedures.

## Updates to download/install/configure user documentation

* Updated the document “RiverWare Solaris License Server Configuration Guide” (for TVA) with few minor details.

# III User Support

## A. Sponsored User Support - Licensing Support

* BOR – LC Boulder City : Alan Butler
* BOR – PN Yakima WA :Chris Lynch
* BOR – LC Carson City NV : Jordan Lanini, Dan Lahde
* BOR – PN Yakima WA : Chris Lynch
* BOR – PN Boise ID : Eric Rothwell
* BOR – Denver TSC Denver CO : Todd Vandegrift
* TVA : Robin Peak, Mike Mcgee

# X RiverWare Commercial Activities

## New Licenses

* New Commercial License
* None.
* New Viewer License
* None.