# II RiverWare Software Maintenance

## Releases, Patches and Snapshots

* The following release(s) were generated this month:
* Patch – 6.4.8, 6.4.9.
* Snapshot 6.5 – 5/27

## Download, Install and Release Processes

* Worked with Flexera support to transfer our InstallShield node-locked single-user license from machine torrent to danshuei, resolved some issues regarding installing as a user without administrative privileges. Tested and verified the setup on the new machine. Tested the four newly converted InstallShield 2013 project files for 6.5 snapshots and 6.4.x releases on the new build machine. The new patch releases and snapshot releases are now built with the new IS version on the new build machine.
* Worked on setting up my new 32-bit machine piney. Tested the RiverWare installation files on the new machine.

## Updates to license software/procedures

* Maintaining RiverWare licenses for internal development systems. This is an ongoing task.
* Working on configuring and building the new version 11.0. Setting up the three developer kit files, for 32-bit, 64-bit, and Solaris platforms. In the meantime also updating the RLM for RiverWare Configuration and Build Guide document. This document is for internal use only.
* Updated document RiverWare License File Creation Guide. Reformatting the file so it is in the same style with other license/release document, and in a more readable clear format. This document is for internal use only.
* Researching Reprise Activation Pro. In the process of setting up the RLM version 11.0 build environment in order to build the tool. Going through the manual to understand more about the requirements and features.

## Updates to download/install/configure user documentation

* Working on updating the License Server Configuration Guide. Testing and adding new examples in the “Troubleshooting” section.

# III User Support

## A. Sponsored User Support - Licensing Support

* BOR - UC Grand Junction CO. Erik Knight
* BOR - MP Boise ID. Jen Cuhaciyan
* BOR - MP Billings MT. Christopher Murray
* BOR - MP Carson City NV. Jordan Lanini
* BOR - TSC Denver CO. Cameron Bracken
* BOR - LC Boulder City NV. Ken Nowak, Daniel Bunk
* BOR - UC Albuquerque NM. Esteban Herrerra​
* TVA - Robin Peak

# X RiverWare Commercial Activities

## New Licenses

* New Commercial License

None.

* New Viewer License
* Netherlands Delft University of Technology