**Jessica Lee - Monthly Accomplishment Report**

**February 2014**

# II RiverWare Software Maintenance

## Releases, Patches and Snapshots

* The following release(s) were generated this month:
* Patch 6.4.6
* Snapshot 6.5 - 2/4, 2/12.

## Download, Install and Release Processes

* Working with Flexera regarding our support contract not updated in their record. Our record in their “Product and License Center” is correct, but the record in their “Software Customer Community” is not.
* Finished the installation and the configuration of the new InstallShield version “Installshield 2013” on machine torrent. Worked with Flexera customer support to resolve few installing issues.
* Converted the current four main IS project files from IS 2012 version to IS 2013 version. Cleaned up and removed the old release build configurations from the new project files. Working on testing the installation of each converted project file.
* Updated the release files (units and RplUnits) to the newer version in all three release file holding folders for the InstallShield projects files.

## Updates to license software/procedures

* Provided internal license support for development machines and training machines.

## Updates to download/install/configure user documentation

* Finished the update of the Roaming License User Guide. Passed it to Jim P. for posting on website.
* Started updating the License Server Configuration Guide. Added Table of Content page. Reviewing the entire document and made changes based on the changes since last update.

# III User Support

### A. Sponsored User Support - Licensing Support

* USACE - ECAO, Ron Thomasson
* BOR - ALB Helpdesk & User Support, Francine Pooacha-Thomas

# X RiverWare Commercial Activities

## New Licenses

* New Commercial License
* University of Washington
* New Viewer License
* None.