**Monthly Accomplishment Report**

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# II RiverWare Software Maintenance

## Releases, Patches and Snapshots

* The following release(s) were generated this month:
* Patch release - 6.4.3 (1/6), 6.4.4 (1/17), 6.4.5 (1/31).
* Snapshot 6.5 - 1/16, 1/30.

## Download, Install and Release Processes

* Created and configured two new InstallShield project files for generating the 6.5 snapshot 32-bit and 64-bit releases. The new project files were later updated to include the new server binary files and the new version of Oracle and QT DLL files for the server files.
* Worked with Flexera Software Product and License Center Support to update our record regarding our product support and contact people in their database.

## Updates to license software/procedures

* Maintaining RiverWare licenses for internal development systems. This is an ongoing task.
* Updated and tested the latest version of Sentinel HASP/LDK device driver files for RiverWare dongle. The links on the RiverWare download page now link to the new version of the zip files.
* Reviewing and updating the RLM Configuration and Build Guide document, preparing for the new RLM version 11 release, which is scheduled to be released in February 2014.
* Tested if more than two license servers can be running on one single license server system simultaneously with two different floating license files. The result is multiple generic license server processes (rlm.exe) can be running on one system, but only one ISV server (cadswes.exe) is allowed on one license server system.
* Updated the License Record Excel file. Working on a new format that will be more efficient for generating reports. Also planning on a new Excel document specifically for recording the sponsor licenses.

## Updates to download/install/configure user documentation

* Updated the online Roaming License User Guide and all the related licensing email template files. The change was to remove all the references that indicating a floating license as a 5-seat license. Since we have been issuing floating licenses with different concurrent usage seat numbers, the reference of a 5-seat floating license is no longer valid. Will do a final review this month and pass it to Jim P. for posting online.

# III User Support

### A. Sponsored User Support - Licensing Support

* USACE - Tulsa / Jennifer Steffen, Myles McManus
* BOR - Truckee / Dan Lahde, Nadira Kabir - Lahontan Basin Area Office, Carson City NV
* BOR Denver / Dave King - Denver Technical Service Center, Denver CO

# X RiverWare Commercial Activities

## New Licenses

* New Commercial License
* Canada, The University of British Columbia
* Canada, BC Hydro
* Idaho Department of Water Resources
* Central Utah Water Conservancy
* New Viewer License
* None this month.