Case: 00314858 ~ Qt Customer Portal



Logout

My Licenses **Customer Home** Cases **FAQs** My Downloads Welcome, Phil Weinstein Case 00314858 My Profile | Logout « Back to List: Cases **Support Links Case Detail** (Create new cases on the homepage) My Open Cases **Specifics** My Closed Cases Bug Case type My Profile Qt Product Version 4.8.5 **Platform** Windows 7 Compiler Visual Studio 2010 **Find FAQs Device** Description Subject Click on Submenu QAction is often ignored (dropped) after "cutting the corner" with mouse pointer. Search Description With Qt 4.8.5 on Windows 7, we're having a problem with the operation of submenus. This looks to be a race condition resulting from changes added to Qt 4.7 in an attempt to address QTBUG-20094 ("[Regression] Other Search All submenus pop open when navigating to submenu items"), but it is not the dysfunction described by that bug. (BTW, I see that QTBUG-20094 is still open). This is what we're seeing: Often, after quickly "cutting the corner" to a submenu, the subsequent mouse click (press and release) on a QAction -- instead of triggering the QAction -- is just re-showing the submenu. Sometimes some flicker is apparent; the submenu remains visible, and a subsequent click does successfully trigger the QAction. This menu reshowing is happening on the mouse press event (see stack excerpt below). On the subsequent mouse release event, the submenu has no "current action", so nothing happens.

1 of 4 10/24/2013 11:39 AM

(7) QtGuid4.dll!QMenu::aboutToShow() Line 160

(5) QtGuid4.dll!QMenu::internalDelayedPopup() Line 3036

(6) QtGuid4.dll!QMenu::popup(const QPoint& p, QAction* atAction) Line 1823

(4) QtGuid4.dll!QMenuPrivate::popupAction(QAction*, int delay, bool activateFirst) Line 502

(3) QtGuid4.dll!QMenuPrivate::setCurrentAction(QAction*, int popup, QMenuPrivate::SelectionReason, bool) Line

Mouse press stack excerpt:

595

(2) QtGuid4.dll!QMenuPrivate::setCurrentAction(QAction*, int popup, QMenuPrivate::SelectionReason, bool) Line 566

(1) QtGuid4.dll!QMenu::mousePressEvent(QMouseEvent*) Line 2324

I did post this information in the QTBUG-20094 discussion area ... https://bugreports.qt-project.org/browse/QTBUG-20094 ... (but, by the way, we're now seeing that our dysfunction is happening for regular non-subclassed QActions. It has nothing to do with our application-level mechanisms involving complex dynamic submenu building).

Additional Information Status Open Date/Time Opened 10/21/2013 9:17 PM Date/Time Closed 10/21/2013 9:17 PM

Case Comments Add Comment Comment Created By: System User (10/24/2013 7:25 PM) ****** EMAIL MESSAGE ******* Subject: Re: Click on Submenu QAction is often ignored (dropped) after "cutting the corner" with mouse pointe [ref:_00D70MgDW._50070Wil49:ref] ********** Andy, the attached MP4 movie (5284Demo.mp4, no sound, 684 KB) demonstrates this problem (_00D70MgDW._50070Wil49). 1. File >> Reopen Model >> "cut corner" to submenu ... Click: NOTHING (bug) 2. ... (optional: another move within that submenu) ... Click: Good. 3. File >> Reopen Model >> "clean" move to submenu ... Click: Good. Please let me know if we need to convey this file to you some other way. Created By: System User (10/23/2013 11:41 PM) ****** EMAIL MESSAGE ******* Subject: Re: Click on Submenu QAction is often ignored (dropped) after "cutting the corner" with mouse pointe [ref:_00D70MgDW._50070Wil49:ref] Thank you Andy. That Qt patch did not fix the problem. We will prepare and send you a little video to demonstrate the problem. Phil Weinstein **CADSWES** On 10/22/2013 11:20 AM, "Qt Support" <qt.support@digia.com> wrote: > Hi Phil.

> Thanks for the report, I am not 100% sure how to reproduce it locally though I have tried to replicate it in some form I am not certain I am

2 of 4 10/24/2013 11:39 AM

>> We did not see this problem with Qt 4.6.3, but DO see it with Qt 4.8.4 and Qt

>> 4.8.5.

```
doing it correctly. Having said that I have a patch for you to try, can you see if this helps your case? If it does not then can you clarify what it is
you do exactly to reproduce the problem? Thanks.
> Regards,
> Andy
> Andy Shaw
> Support Engineer - Digia, Qt
> Join us at Qt Developer Days 2013 - The Premier Qt Event of the Year
> Oct 7 - 9 Berlin, Germany | Nov 6 - 8 San Francisco, CA, USA
> New to Qt? Decision maker? Not too techie? *New tracks this year* 'Starter Edition' - Berlin | 'Why Qt' - San Francisco
> http://qt.digia.com/qtdeveloperdays/
> ref:_00D70MgDW._50070Wil49:ref
Created By: Andy Shaw (10/22/2013 7:20 PM)
****** EMAIL MESSAGE *******
Subject: RE: Click on Submenu QAction is often ignored (dropped) after "cutting the corner" with mouse pointe [
ref:_00D70MgDW._50070Wil49:ref]
Hi Phil,
> We did not see this problem with Qt 4.6.3, but DO see it with Qt 4.8.4 and Qt
Thanks for the report, I am not 100% sure how to reproduce it locally though I have tried to replicate it in some form I am not certain I am doing it
correctly. Having said that I have a patch for you to try, can you see if this helps your case? If it does not then can you clarify what it is you do
exactly to reproduce the problem? Thanks.
Regards,
Andy
Andy Shaw
Support Engineer - Digia, Qt
Join us at Qt Developer Days 2013 - The Premier Qt Event of the Year
Oct 7 - 9 Berlin, Germany | Nov 6 - 8 San Francisco, CA, USA
New to Qt? Decision maker? Not too techie? *New tracks this year* 'Starter Edition' - Berlin | 'Why Qt' - San Francisco
http://qt.digia.com/qtdeveloperdays/
ref:_00D70MgDW._50070Wil49:ref
Created By: Phil Weinstein (10/21/2013 9:19 PM)
We did not see this problem with Qt 4.6.3, but DO see it with Qt 4.8.4 and Qt 4.8.5.
```

View All (Create new cases on the homepage)

3 of 4 10/24/2013 11:39 AM

Attach File

Attachments

Case: 00314858 ~ Qt Customer Portal

File Name	Size	Last Modified	Created By
5284Demo.mp4	684KB	10/24/2013 7:30 PM	Phil Weinstein

Always show me <u>fewer</u> ▲ / ▼ more records per related list

| Customer Home | Cases | FAQs | My Licenses | My Downloads

4 of 4 10/24/2013 11:39 AM